



PRICE MENU – 2010

2010-01-01

DIRECTED TOW RATES) Excluding VAT (20KM RADIUS)

Light Duty Vehicles < 2500 kg GVM

1. SANTAM

SATRA 0861 0 72872

1 st Accident tow	2 nd Accident tow	Tow exceeds (40km)	Breakdown TradeTows	Recovery	Storage
R1,925.00	No charge (20km radius)	R 5.50 per km	R 484.00	R660.00/hour with photos	R 110.00 3 days free

SANTAM contracted with SATRA since 2003 benefit from the application of annual price increases directly linked to the Consumer Price Index (C.P.I) increase over the preceding year. SANTAM next contracted with the AA since 2008 because the AA provides a cheaper national towing footprint for accident tows. SEE BELOW.

2. HOLLARD

SATRA 0861 0 72872

1 st Accident tow	2 nd Accident tow	Tow exceeds (40km)	Breakdown TradeTows	Recovery	Storage
R2,500.00	R 450.00	R 5.50 per km	R 495.00	Negotiable with photos	R 110.00 5 days fee

HOLLARD pays SATRA members obtaining authorization for Hollard accident tows from SATRA 0861 0 72872 double the amount towers get when calling HOLLARD's listed phone numbers for any of HOLLARD's schemes.

3. MUTUAL & FEDERAL

Use Izinga Call Centre

1 st Accident tow	2 nd Accident tow	Tow exceeds (40km)	Breakdown TradeTows	Recovery	Storage
R2,250.00	R 400.00	R 5.00 per km	R 485.00	R600.00/hou with photos	R 100.00 5 days fee

UNDER REVIEW. The rates quoted above are 2009 Gauteng only and are considerably less in all other Provinces SATRA are still in negotiation with M&F's agents CIMS S.A. to agree a national flat rate for the 1st Accident tow as there are huge discrepancies on what M&F pay from province to province (refer : SATRA website; newflashes; PRICE INCREASES 2010(2); Insurance Company A). So far M&F have reduced their 1st Accident tow initial flat rate distance from 40km to 20km and there is more to come as we

4. ZURICH

SATRA 0861 0 72872

1 st Accident tow	2 nd Accident tow	Tow exceeds (40km)	Admin	Recovery	Storage
Slingback R2,500.00 Rollback R3,000.00	R 500.00	R 7.00 per km R 8.00 per km	R 500.00	R800.00/hour with photos	R 150.00 5 days fee

N.B. SATRA ONLY GUARANTEES YOU WILL BE PAID THE PRICES QUOTED HEREIN IF YOU PHONE SATRA TO FACILITATE THE AUTHORISATION TO TOW FROM THESE INSURANCE COMPANIES OR THEIR AGENTS.

Example: 1.SANTAM. AA pays it's contractors R1199.00 nett for SANTAM accident tows authorized by the AA CALL CENTRE but authorized by SATRA the SATRA MEMBER gets R553.00 more for the same tow even after the deduction of SATRA's 10%.

2.HOLLARD. Call any of the many different scheme phone numbers given by HOLLARD for accident tows and get paid less than half the amount SATRA guarantees!

PROFIT FROM YOUR SATRA MEMBERSHIP- CALL SATRA TO AUTHORISE- EVERYTIME !

Use AA Call Centre

1 st Accident tow	2 nd Accident tow	Tow exceeds(40km)	Breakdown Tows	Recovery	Storage
R 1,262.19	NOT PUBLISHED	R 5.64 per km	R 422.14	R535.32/hour	R 132.25 1 day free

AA rates, subject to a further 5% deduction on the above prices, are only included to illustrate negative effects 3rd Party Call Centres have on accident recovery rates. The AA no longer negotiates rates increases with SATRA but simply & wrongly applies RFA increases. Refer to SATRA's website Newsflash Forum for more information.

KIND REGARDS
Team SATRA
0861 0 SATRA
0861 1 72872



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